Conference proceedings, workshops and seminars:

Dr. Hasan Akpolat  
Senior Lecturer  
Management, Policy and Practice Group  
Faculty of Engineering  
University of Technology, Sydney  
Australia

Contact Information  
Phone: +61 (02) 9514 2628  
Fax: +61 (02) 9514 2633  
Location: City Campus. Bldg 2, R. 526  
Email: hasan.akpolat@uts.edu.au

China

MarcusEvans 2nd Six Sigma Summit, 13-14 Sept 2004, Shanghai, PR China (Chairperson)  
“How to Use Six Sigma in Manufacturing, Service and Transactional Industries” (Workshop)

International Conference on Service Systems and Service Management, 17-19 July 2004, Beijing, PR China  
“Six Sigma in Transactional and Service Environment” (Paper)

3rd Sino-Korea Bilateral Symposium on Quality, 16-18 July 2004, Shanghai, PR China  
“The Art of Process Improvement” (Paper)

Quality and Process Improvement (Seminar series) 3-16 April 2003, PR China  
Zhengzhou University, Zhengzhou City  
Henan University of Science and Technology, Luo Yang City  
Northwestern Polytechnic University, Xi’an City

Quality Improvement (2 days Seminar) 23-24 May 2002, HK, PR China  
Siemens Building Technologies Ltd.,

IQPC Conference Service Six Sigma, 19-22 Mar. 2002, Hong Kong, PR China  
“Achieving and Optimum Deployment Plan for Six Sigma” (Paper)  
Six Sigma in Transactional Processes: How to Leverage Your Efforts” (Workshop)

Indonesia

MarcusEvans Six Sigma Excellence, 1-2 March 2005, Jakarta, Indonesia (Chairperson)  
“Becoming a Six Sigma Organisation – Translating Six Sigma to Service and Transactional Environments” (Workshop)

PQM & IPOMS Six Sigma Seminar, 28 Febr. 2005, Jakarta, Indonesia  
“Making Six Sigma Work” (Workshop)

MBA ITB Six Sigma International Seminar, 26 Febr. 2005, Bandung, Indonesia  
“Discovering Six Sigma – The Future of Quality Improvement” (Workshop)

IQPC Conference Six Sigma Summit, 10-13 Dec. 2001, Singapore  
“Achieving and Optimum Deployment Plan for Six Sigma” (Paper presentation)  
“Six Sigma in Transactional Processes: How to Leverage Your Efforts” (Workshop)
Singapore

“Managing Your BPM Initiatives for Continuous Improvements” (Paper)
“Integrating BPM & Six Sigma for Complete Process Excellence” (Workshop)

MarcusEvans 4th Annual Procurement Forum, 8-10 March 2004, Singapore, (Chairperson)
“SRM - Supplier Relationship Management” (Paper)

IQPC Accounts Payable and Purchasing Conference, 15-17 Oct 2003, Singapore
“Using Six Sigma to Eliminate Errors, Reduce Wastage and Drive Continuous Excellence across Accounts Payable and Purchasing” (Paper)
“A Step-By-Step Approach to Leveraging Six Sigma in Your Accounts Payable and Purchasing Processes” (Workshop)

IQPC Service Six Sigma Conference, 29-30 July 2002, Singapore
“How to Improve Service Quality by Using Six Sigma” (Paper)
“A Roadmap for Six Sigma Initiatives in a Service Organisation” (Workshop)

Malaysia

MarcusEvans Manufacturing Excellence Conference, 18-19 Oct 2004, KL, Malaysia (Chairperson)
“How to Use Six Sigma in Manufacturing, Service and Transactional Industries” (Workshop)

MarcusEvans Six Sigma Conference, 15-16 Sept 2003, KL, Malaysia, (Chairperson)
“Six Sigma Roadmap: Implementation & Strategies” (Workshop)

IQPC Total Organizational Excellence Summit 27-29 May 2003, KL, Malaysia
“Linking Six Sigma and the Australian Business Excellence Framework for Maximum Performance” (Paper)
“Six Sigma, Quality Award Framework and Other Business Improvement Models- A Strategic Deployment Approach” (Workshop)

“Optimizing the Supply Chain through the Integration of Six Sigma and Theory of Constraints (TOC)” (Paper)
“How to Use Theory of Constraints (TOC) and Six Sigma to Improve Your Business Process - A Strategic Deployment Approach” (Workshop)
Australia

“How to Apply Six Sigma to Improve BPM: A Strategic Deployment Approach” (Workshop)

“The Fundamentals of Six Sigma Explained” (Paper)
“The Principles and Essentials of Using Six Sigma to Drive Real HR Process Improvements” (Workshop)

IQPC Human Resources Service Centres Conference, 28-30 June 2004, Sydney
“How to Use Six Sigma to HR Process Improvements” (Workshop)

CPA Focus on Excellence Conference, 13 May 2004, Sydney
“Six Sigma in Action” (Workshop)

MarcusEvans Strategic Supplier Relationship Management Conference, 18-19 Febr 2004, Sydney (Chairperson)
“How to Use Six Sigma in Manufacturing, Service and Transactional Industries” (Workshop)

IQPC Interlog 2003, 3rd Annual Summit, 19-21 Nov 2003, Sydney
“Designing and Implementing Six Sigma across Your Supply Chain” (Workshop)

IQPC Six Sigma Summit, 29-31 Oct 2003, Sydney (Chairperson)
“Maintaining Momentum Behind Six Sigma Programs” (Paper)
“How to Effectively Manage Six Sigma Projects and Maximise Outcomes” (Workshop)

IQPC Accounts Payable & Purchasing Conference, 18-20 June 2003, Sydney
“Adopting Six Sigma Methodologies to Drive Continuous Improvements across Accounts Payable and Purchasing” (Paper)
“A Step-By-Step Approach to Leveraging Six Sigma in Your Accounts Payable and Purchasing Processes” (Workshop)

IQPC Laboratory Performance Excellence Conference, 30 May 2003, Sydney
“Navigating the Roadmap for Achieving Laboratory Performance Excellence” (Workshop)

IQPC Six Sigma for Service and Transactions Conference, 28-30 April 2003, Sydney
“How to Apply Six Sigma to Service and Transactional Environments” (Workshop)
Short Course, 17 March 2003, Sydney
“Quality and Process Improvement” (1 day Seminar)
ACER Computers Australia,

AJM Six Sigma for the Resources Sector Conference, 10-12 Febr. 2003, Melbourne
“Six Sigma - Project Selection” (Paper)
“A Roadmap for Six Sigma Deployment in Mining” (Workshop)

“The Relationship between Business Process Management, Process Enhancement and Six Sigma” (Paper)
“How To Apply Six Sigma to Improve Business Process Management: A Strategic Deployment Approach” (Workshop)

Short Course 29 Nov. 2002, Sydney
“Six Sigma - Roadmap for Business Improvement” (1 day Seminar)
University of Technology Sydney

Short Course 26 Nov. 2002, Sydney
"ISO 9001:2000 - Demystifying the new International Quality Standards" (1 day Seminar)
University of Technology, Sydney

“Six Sigma for Executives” (1 day Seminar)
The Australian Organisation for Quality (NSW) Inc

AOQ Forum 10 July 2002, Sydney
“Chasing Six Sigma” (Paper)
The Australian Organisation for Quality (NSW) Inc

IQPC Conference Service Six Sigma, 11-14 June 2002, Melbourne
“Integrating and Streamlining Processes with Six Sigma” (Paper)
“Run Six Sigma in Transactional and Service Environments” (Workshop)

“Six Sigma for Executives” (1 day Seminar)
The Australian Organisation for Quality (NSW) Inc

Short Course 23 Nov. 2001, Sydney
"ISO 9001:2000 - Demystifying the new International Quality Standards" (1 day Seminar)
University of Technology, Sydney

MarcusEvans Asia Pacific Change Leaders Symposium, 15-17 Oct 2001, Melbourne
“Implementing Total quality management initiatives and standards as part of a continuous improvement focus” (Paper)

IQPC Six Sigma Summit, 29-30 August 2001, Sydney
“Customising Six Sigma to ‘fit’ your organisational culture” (Paper)